

PWM PORTLAND INTERNATIONAL
JETPORT



The City of Portland invites applications for

Operations Manager

Portland International Jetport (PWM)

Portland, Maine

Executive Search Services Provided by ADK Consulting & Executive Search

The Airport

Mission:

*The Portland International Jetport
commits to be a premier
New England airport.*

*We will provide a convenient, safe,
and environmentally-conscious gateway
that exceeds our travelers' expectations
while reflecting the essence of
the Maine Experience.*

The Portland International Jetport (PWM) is a commercial service airport encompassing 806 acres and is served by eight airlines, representing three world alliances, and one air cargo carrier. The airport processed nearly 2.1 million passengers in 2018. It is the busiest airport in the state of Maine and recognized by the FAA as a small hub airport. Twenty-five cities are served with nonstop service from Portland.

The facilities on the airport are the work sites for nearly two thousand people conducting a variety of aviation and non-aviation related business, and providing the region with approximately \$1 billion in annual economic impact. The airport employs 44 union employees, 11 non-union employees and 2 seasonal airport maintenance workers for snow removal.

In 2010 the Jetport completed a \$77 million expansion, effectively doubling the size of the terminal building, allowing for growth opportunity for additional air carrier service. In 2013, airport staff completed a comprehensive strategic plan that culminated in a vision and set of values focused on passenger air service development and a renewed focus on providing a world class passenger experience. Most recently, the airport has begun a Master Plan update, which is an important document that charts the facility's next 20 years of growth. *(continued...)*





The Airport *(continued...)*

In 2015, 2017 and 2018, the Airport was recognized by Airports Council International's Airport Service Quality Awards as the Best Airport in North America for customer service. Current and upcoming capital improvement projects in the near future include:

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- Terminal modernization and upgrade project for Gates 1 thru 6.
- Airfield Improvement Projects: This overall project, with multiple phases, includes terminal apron reconstruction and expansion, taxiway improvements, and the expansion of the long-term hold, deicing, and RON apron parking.
- The establishment of a Federal Inspection Services/U.S. Customs and Border Protection facility in the passenger terminal.
- Relocation and expansion of Airport Administration Offices.

***Our core values:
Safety, Service,
Teamwork
and Trust.***

About the Greater Portland Community

Lighthouses, lobsters and surf crashing on the rocky shore - these are the enduring images that come to mind when people think of the classic Maine seacoast. Here in Greater Portland, you'll absolutely experience the quintessential Maine coast, as well as an urban sophistication that's creating quite a stir. TripAdvisor named Portland one of the Top 10 Destinations, based on positive feedback and interest shown by their well-traveled community.

The Portland region has earned its shining reputation. The city has been recognized on "best of" lists for entrepreneurs, families and green living. Portland has been recognized for its diversified economy, accessible medical services, banking and educational institutions. With its thriving technology sector and strong arts and food scenes, it represents a thriving, culturally-charged city that draws people from all regions and backgrounds.

With its heady mixture of artistic and outdoor adventures, our region is stylish and sophisticated, yet remains genuine and unpretentious; a place where grey flannel and plaid flannel coexist companionably. And underlying the latest tech, fashion, and culinary scene is a deep sense of continuity. Here you will experience the character of a region that blends the present with a very special past.

PERFORMING ARTS

When it comes to performing arts, Greater Portland's calendar is always full. The city is known for its professional excellence in theater and music. It attracts audiences from all over Maine and beyond to summer concerts, winter holiday celebrations, and world-class musicals, plays, performance pieces, video shorts, and original works that delight and impress audiences in downtown venues and community theater establishments. *(continued...)*





Greater Portland *(continued...)*

DINING

Nationally-lauded restaurants, local hidden gems, pubs tucked away in restored historic buildings, street food and lobster shacks – it's all here to sample. Add to that a large selection of dining options at the water's edge with ocean views, and you have a palatable combination. Long known for serving the freshest of lobster and seafood, Maine has now gained a national reputation for its innovative restaurants, craft beers, and growing number of award-winning chefs. With five James Beard Award-winning chefs, and more in contention for the prestigious award this year, it's partly the culinary scene awaiting you that makes this part of Maine such a unique experience. It's also the freshest of ingredients, including lobster and fish right off the boat, and farm fresh vegetables and herbs, bursting with natural flavor. Farm-to-table, sustainable seafood, community-supported agriculture - in Maine these aren't trends, they're traditions. The New York Times named Maine "one of the best places to eat in the Northeast" and The Huffington Post dubbed Portland one of the "13 Greatest Destination Food Towns in America." From the bounty of our locally grown and harvested foods, to our high-quality specialty products, to our creative chefs, the time is ripe to taste how much Maine has to offer.



SPORTS

Spectator sports fans of all stripes love coming to Portland to catch a game. The Maine Red Claws are the NBA D-League affiliate of the Boston Celtics. The team plays its home games at the Portland Exposition Building. Portland Sea Dogs are the Eastern League Double A Affiliate of the Boston Red Sox. They play all home games at Hadlock Field in Portland, and consistently draw over 400,000 fans each summer. Those whose tastes are less mainstream will find alternatives from harness racing, to roller derby, to tobogganing outside the city.



OUTDOORS

The state of Maine offers endless outdoor adventure year-round. In warm months, explore the coast, mountains, woods, rivers and lakes by kayak, bike or seaplane. Spot a majestic moose while camping or hiking. Relax at one of our sandy beaches. In winter, set out on snowshoes, ski and ride on some of the best slopes in the East or snowmobile through the wilderness on miles of trails.

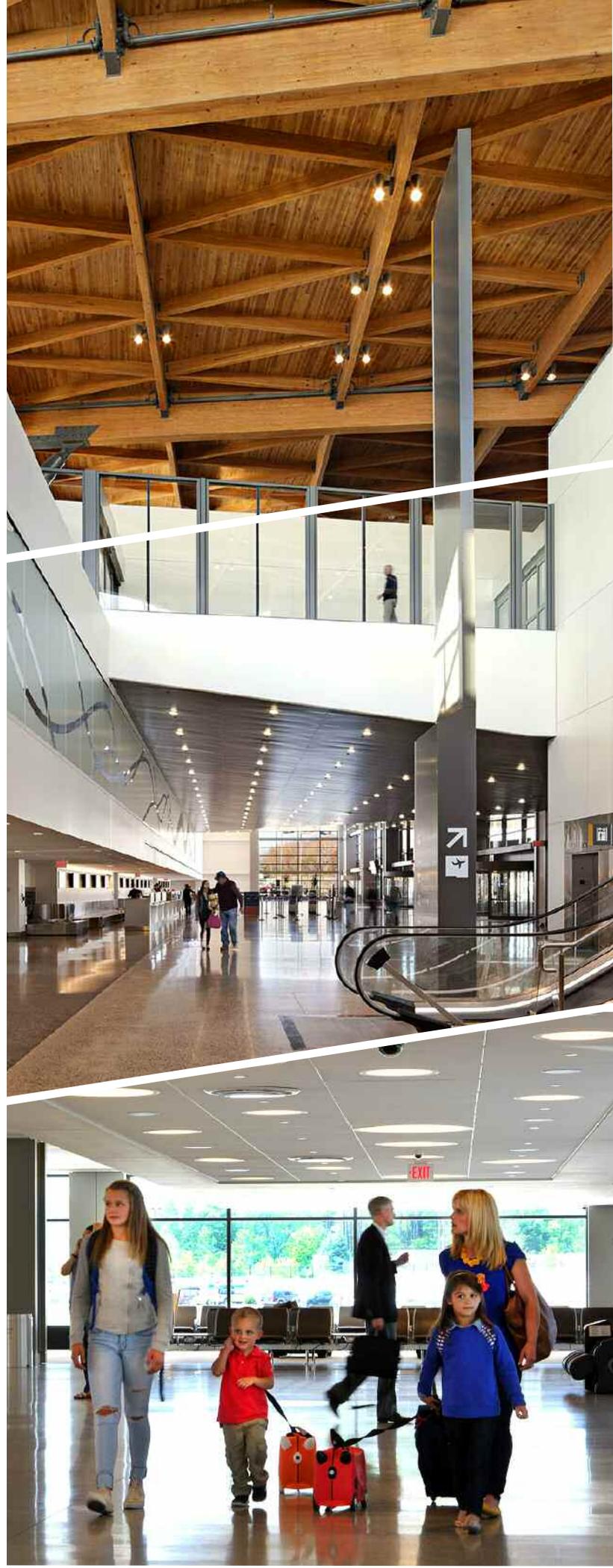
The Position

Reporting to the Deputy Director of Operations and Maintenance, the Operations Manager holds a supervisory and administrative role that manages and oversees all aspects of the Airport Safety Management System, Environmental compliance, and relations with the community. This position requires contact with all airport divisions, the Police Department, Federal agencies such as the FAA and TSA, airport tenants, and the general public. The successful candidate will have strong communications skills, initiative and judgment.

For a complete job description, [click here](#).

Position Qualifications

- Bachelor's degree with major course work in aviation management, business management, or related field or any equivalent combination of education, experience and training.
- Prior experience at a FAR Part 139 certified airport. Prior experience with 49 CFR 1542 and airport security, and knowledge of FAA and TSA regulations, specifically Part 139 and Part 77.
- The ideal candidate will also have prior supervisory experience.





Salary & Compensation

The salary range for this position is \$74,588 to \$89,057. A starting salary at or near the top-of-range is possible for the exceptional candidate. Also included is an excellent benefits package. Relocation assistance will be offered.

How to Apply:

To apply online for this position, [click here](#).

**Deadline for applications:
Friday, September 20, 2019**

Project Manager: **Rod Dinger, AAE**
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*Community photos courtesy of
Visit Portland, Maine
Office of Tourism.*

